Pacific Basin is one of the world's leading owners and operators of modern Handysize and Supramax dry bulk ships. We are listed in Hong Kong and operate globally with a fleet of over 260 ships trading worldwide. Our team comprises about 4,300 seafarers and over 400 shore staff in 14 key locations around the world.

Job Title	IT Infrastructure Engineer	Location	Hong Kong
Department	IT Department	Reporting Line	IT Infrastructure Specialist

Role Summary	As part of our ongoing development, we are looking for an experienced IT Infrastructure Specialist to join our IT team.

Internal Stakeholders	1. All executives and employees 2. IT team

Responsibilities	• Act as Level 2 support for all infrastructure topics, handling escalations from IT Support and ensuring smooth operations. • Administer and optimize Microsoft Intune, Windows Autopilot, and Azure Virtual Desktop environments. • Optimize patching processes using Azure Update Manager and SCCM. • Provide administration and troubleshooting for DNS, DHCP, and identity management, including on-prem Active Directory and Azure Entra ID. • Support SQL Server administration (performance tuning, backups, query optimization). • Collaborate with vendors and internal teams to improve infrastructure efficiency and adopt innovative technologies. • Maintain governance and compliance standards based on industry frameworks. • Implement and monitor security best practices across infrastructure components to safeguard systems and data.

Skills Capabilities Qualifications	• Degree in Information Technology related field. • 5+ years of experience in IT infrastructure operations and endpoint management. • Hands-on experience with Intune, Autopilot, Azure Virtual Desktop, and Azure Entra ID. • Strong knowledge of DNS, DHCP, and Azure Entra ID. • Familiarity with patch management tools (Azure Update Manager, SCCM) and SQL Server administration. • PowerShell scripting skills for automation. • Understanding of ITIL and ISO 27001 frameworks. • Azure Administrator certification (AZ-104) is a plus.	Attributes Personality	• Good customer service attitude and communication skills, enthusiastic and responsible; • Proficiency in written and spoken English.

If you are selected, you will be continuously assessed not only on the basis of your performance, but also on the basis of your attitude and behavior. Cultural fit and adherence to Company values is of paramount importance. We are committed to fostering a diverse, equitable, and inclusive workplace where all colleagues feel valued and empowered to bring their authentic selves to work. Please apply with a full résumé, salary expectation and contact details to the Human Resources Department at recruiting@pacificbasin.com. We only accept CVs in pdf format. Please make sure there is a covering message and specify the position for which you are applying. (Application deadline: 30 December 2025)

All applications will be treated in strict confidence and used solely for recruitment purposes.